



Aware of the importance of sustainable tourism development, and specifically assumed the principles adopted in the the 2015 World Summit on Sustainable Development, the COP 21 and the World Charter for Sustainable Tourism + 20, TWENTYTÚ HI TECH HOSTEL is committed to carry out sustainable management of its activities, through the adoption of commitments aimed at prevent, eliminate or reduce the impact of our facilities and activities, both internally and externally, and to optimize the sustainability of the establishment improving its performance with the environment.

In the same line, our entity has adopted the following Responsible Tourism Policy, by which it undertakes to meet the requirements of Biosphere Responsible Tourism, which includes, among others, the legal requirements governing the effects generated by the tourist activity.

Also, we are committed to motivate and train our staff with training activities and awareness of the principles of Responsible Tourism to promote good environmental practices and participate in external activities as well as reporting both internally and externally on the progress and the company's environmental performance.

Similarly, our establishment manifests the stated commitment to combating sexual exploitation or any other form of commercial exploitation and harassment, particularly of children, adolescents, women and minorities; as well as a commitment in taking actions towards universal accessibility.

One of our main objectives is to improve the sustainable management, with commitments to continuous improvement in all areas of sustainability: social, economic and environmental, as well as customer satisfaction. To this end, the projects for future enlargements of the facility or activity will be submitted to criteria of sustainability and efficient use of resources.

The Responsible Tourism Policy will be updated when circumstances require it, adopting and publishing both new sustainability goals.

Josep Aguilar (General Manager)



Jesús Fernandez

(Biosphere Responsible)

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